



www.resslerpropane.com

717-285-5916 • 800-745-8092

27 West Main Street, PO Box 515, Mountville, PA 17554



Contractor ID# PA008739

AUTOMATIC PAYMENTS TO YOUR ACCOUNT

Automatic payments are the fastest and easiest way to make payments to your account - and your account balance is always up to date. For customers on budget billing, that means payments are processed on the same date each month.

Customers can utilize auto-payments through checking accounts, debit cards and credit cards. Payments are automatically made – no need to remember to mail a check and pay postage. Payments are credited to accounts the next working day and customers can be sure the payment is made within the

discount period to receive the additional savings. A fifty cent discount still applies to customers who elect to receive invoices via email. Auto payments also eliminate the errors that sometimes occur with hand-written checks.

Auto-pay is free and customers save on postage. To sign up for auto-payments, please visit our website, resslerpropane.com to print the enrollment forms, or call our office at 717-285-5916.



THANK YOU!

I want to personally thank all of our hard working employees that make it possible for **RESSLER PROPANE** to provide exceptional service to our customers. Hard work, years of experience and dedication to the customer are the things that set our company and employees apart.

To our customers, thank you for giving **RESSLER PROPANE** the chance to serve you. Whether you are a new customer or have been with us for many years, YOU are the reason we get up every day and come to work with a smile on our face. Our goal is and always has been to provide exceptional service for a fair and honest price. We hope that you will share your good experiences with your friends and neighbors. If, however there is anything that we could be doing better, please give me a personal call and I am always happy to discuss.

Enclosed you will find a couple of items I would like to draw your attention to. First is our safety brochure. I know safety is not an exciting topic, but being safe is much better than wishing you had. Please carefully read the brochure and please reach

out to us if you have any questions or concerns. Secondly, our newsletter has a few items that can add convenience to your life. Please take time to read our articles on “No Guess-work Deliveries” and “Automatic Payments”. Both of these technologies can help you save you money by not running out of gas or forgetting to make a payment. And finally, please accept this 2019 inspirational calendar on behalf of all of us at **Ressler Propane**.

May you and your family have a blessed Thanksgiving and Christmas, good health and a prosperous New Year. We look forward to serving you in 2019!

With Warm Regards To All
Bryce Ressler
for all the people at **RESSLER PROPANE**



ONLINE CONVENIENCE

Technology touches almost every aspect of our daily activities, as evidenced by our reliance on electronic methods of communication, such as cellphones, tablets & laptops. **Ressler Propane** will always be a phone call away, but hectic schedules may prevent customers from contacting our office during business hours to get the information they need.

Resslerpropane.com provides access to the features our customers require to maintain their account.

- Enroll for email invoicing. This feature is very popular, not only because invoices are received the business day after delivery, but also allows customers to take advantage of an additional .50 cent discount when making a payment.
- Enroll for email delivery confirmations that notify customers of delivery date and time, number of gallons delivered, and the location address of the delivery. The confir-



mations also serve as a reminder that an invoice will soon follow.

- Payments can also be securely processed from the website, using a debit or credit card or electronic check payments.
- Account activity, such as deliveries and payment history for the previous year is also available for budget and non-budget accounts.
- Need to order a propane delivery? Request a service call? Sign up for a service agreement? Those activities can also be scheduled at www.resslerpropane.com. We strive to respond to all in-forma-tion and service requests by 5:00 pm of the next working day.

If you are planning a renovation to your home or considering conversion to propane for water heat, fireplace or heat, information is available for tank specifications and placement, in addition to a sampling of propane products.

Ressler Propane strives to consistently provide exceptional customer service and supply valuable information to our clients. We welcome suggestions to improve our services, feel free to contact our office with your ideas.

TAKE OUT THE “GUESS-WORK” IN PROPANE DELIVERIES

Is your propane usage predictable? Most residential consumers of propane have usage patterns that can be predicted and with the help of outdoor temperature readings and computer software, **Ressler Propane** can reasonably predict when a tank is in need of a delivery. If you have a commercial account with high volume or utilize propane in an unpredictable pattern, installing a cellular tank monitor that communicates directly to our office may be just the solution for you.

Do you still check your gauge and call in your propane orders? Consider switching to something more convenient and allow **Ressler Propane** to schedule your deliveries!* We will develop a custom delivery program that meets your specific usage needs. If for some reason your usage is sporadic or unpredictable in nature, we have the option of installing a remote cellular tank monitor to precisely predict deliveries and never lets you run out!**



*Credit approval is required.

**Additional charges may be applicable based on volume.

EMPLOYEE BALTIMORE TRIP

It was a bright and sunny day in July on the Chesapeake Bay, well actually, Inner Harbor in Baltimore. After a week of rainy days, the sun finally appeared, so a few of **Ressler Propane** employees and their spouses spent an enjoyable afternoon and evening in Baltimore. Free time was spent exploring the shops and attractions, before boarding the Baltimore Spirit cruise of the harbor that provided lots of historic information about the seaport and the surrounding area. In keeping with the spirit of the day, a great seafood dinner was enjoyed at Phillips Restaurant.



WINTER WEATHER REMINDERS



- Driveway clear of snow and ice.
- Mark underground tank with a flag or stake.
- Keep vents & chimney flue clear of snow and ice.
- Call office if tank is below 30% and if you have changed your usage.
- Call only, if generators have been operating for 24 hours or more.
- Call office immediately if you suspect a gas leak.

RESSLERS FAVORITE RECIPE

Angel Whispers

Dough:

- 3/4 c.+2 Tbsp flour
- 3/4 c. cornstarch
- 2 tsp baking powder
- 1/2 tsp cream of tartar
- 1/2 c. sugar
- 1/2 c. salted butter
- 2 eggs
- 1 Tbsp finely chopped lemon zest

Lemon Butter:

- 1 beaten egg
- 2/3 c. sugar
- 1 1/2 Tbsp butter
- 1 tsp finely chopped lemon zest
- 3 Tbsp lemon juice



*powdered sugar for rolling

Directions:

Beat eggs, butter and sugar. Mix flour, cornstarch, baking powder and tartar. Sift this dry mixture into the creamed mixture. Stir in lemon zest. Drop on baking sheet in 1/2 inch balls. Bake at 300 degrees for 8 minutes. Let cool completely.

Mix all lemon butter ingredients in a double broiler. Cook until thick. Stirring constantly. Let it cool slightly. Slather lemon butter on one flat side of a cookie and sandwich it with another cookie. Roll in powdered sugar. Store in fridge.

Warming Homes and
Smiles Since 1912

RESSLER
PROPANE

- Propane Gas Service
- Automatic Delivery
- Flexible Payment Options
- Heating Systems
- Air Conditioning Systems
- Propane Fireplace Units,
Stoves/Heaters
- Gas Water Heaters
- Generator - Gas & Connection
- No Hazmat Fees
- No Fuel Surcharge

Contractor ID# PA008739

RESSLER
PROPANE

Roy Ressler & Son, Inc.
PO Box 515, 27 West Main Street
Mountville, PA 17554
717-285-5916 • 800-745-8092
Web Site: www.resslerpropane.com

PRSR STD
U.S. POSTAGE
PAID
LANCASTER, PA
PERMIT NO. 472

TO: OUR VALUABLE CUSTOMER

VISIT OUR WEBSITE!
www.resslerpropane.com

GAS FIREPLACE

A gas fireplace makes a great addition to any home. Today's gas fireplaces look realistic and can provide a very comfortable heat. They are less expensive to install than a wood or pellet fireplace, provide much more heat than an electric fireplace and can even work during a power outage. Gas fireplaces typically need only a vent through a wall, not an expensive chimney. Forget hauling wood into your house and dealing with the messy ashes left over. A gas fireplace can be controlled by a thermostat so you can stay warm and comfortable. Added resale value to your home is a bonus, along with cost savings on your heating bills if you heat the area of your home that you occupy and maintain a lower heat level in

the rest of your house. **Ressler Propane** sells several lines of gas fireplaces and gas heating stoves. **Ressler Propane** also services and maintains many other brands of gas fireplaces and heating equipment for our propane customers. For more information please visit our showroom or contact lenny@resslerpropane.com.

If you would like to save money on your next fireplace, please visit our showroom to see some of our display models for sale at steep discounts! Discounts will apply to showroom equipment installed after February 15, 2019.

If you would like to save money on your next fireplace, please visit our showroom to see some of our display models for sale at steep discounts!

SALE!
SHOWROOM EQUIPMENT

Discount will apply to showroom equipment installed after February 15, 2019.