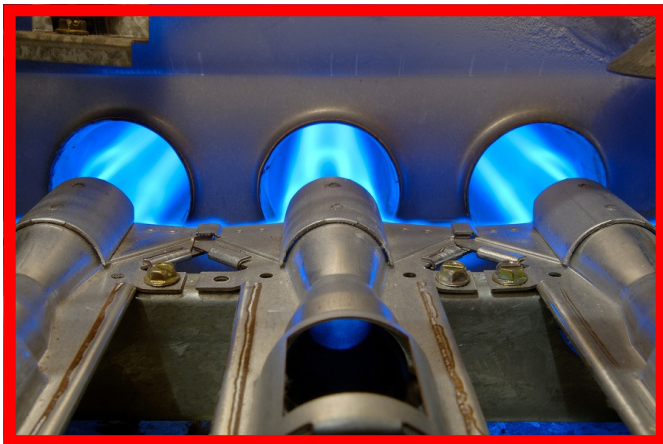


UPGRADE YOUR OLD HEAT

If your home is heated with an electric heat pump, consider switching to a propane furnace today! **Ressler Propane** offers no charge estimates and will size and propose a system that is highly efficient and comfortable. Customers who currently use propane for only their fireplace will see additional savings by lower prices with increased propane consumption.



Major disadvantages of a heat pump are:

- The air coming from the registers “feels cold”. Most heat pumps discharge air at around 90 degrees, which will add heat to your home, but

when moving through your house and across your skin, definitely “feels cold”.

- Another complaint is high electric bills. Heat pumps work best when the outside temperature is above 40 degrees. When the temperature drops below 30 degrees most heat pumps become inefficient and the home is heated by resistance heat which is very costly. In our area, during the months of January and February, heat pumps run almost exclusively in their back-up mode, due to average temperatures being much below 40 degrees.

A high efficiency propane furnace can solve both of these problems. A propane furnace produces 120 degree air, which actually feels warm. Propane uses a simple, quiet combustion process to produce warm air, regardless of the outdoor temperature. Propane is also more efficient and less costly than electric resistance heat. **Ressler Propane** encourages you to set up an appointment for Lenny (our service manager) to come look at your home and allow him to make a recommendation for improving your comfort and save you money!



STAY AHEAD OF BAD WEATHER

Please clear snow and ice away from above and underground tanks. This includes the regulators, vents, piping and valves. Use a broom instead of a shovel to prevent damage to your propane system components. A brightly colored flag or stake at least 30 inches high next to underground tanks is appreciated as well as a path to the tank. If your tank is located within a fenced enclosure, please have the snow cleared and the gate unlocked.

- Please keep your driveway clear of snow and ice.
- Please notify **Ressler Propane** if you add or remove any gas appliances within your existing propane system. We would appreciate you checking your tank gauge on a regular basis and

contact our office if the level of propane in your tank is below 30%.

- For those customers with a propane powered generator, please contact our office with the tank gauge reading if the generator has been operating for 24 hours or more. We will give priority to customers whose tanks are at a low level. We will attempt to make the delivery as soon as possible, weather permitting.
- Never use a portable generator indoors or in enclosed areas.
- If you smell gas or suspect a gas leak, please contact our office immediately. If you cannot reach our office, please call 911.

REFLECTIONS



With winter approaching, the excitement of the holiday season is upon us. As children, we look forward to the joy that snow and Christmas bring. Yet as adults, the cold temperatures lead many of us to worry about the comfort needs of our families. **Ressler Propane's** legacy of providing warmth and home comfort continues year after year.

At **Ressler Propane**, our legacy is providing warmth and home comfort that our customers can rely upon. We have automatic/scheduled delivery service to give you peace of mind. Our trained staff of technicians and installers are highly skilled and over hundreds of years of combined experience.

In our office, we are constantly trying to make your life easier by offering e-mail billing, auto-payments, and 12 month flex pay programs. We now even have the capability to email a delivery receipt immediately upon delivery with invoice emailed the next

day. No more looking for a crinkled slip of paper hanging somewhere on your front porch! Please contact our office if you would like to take advantage of anything mentioned here.

No matter what you have planned this holiday and winter season, we look forward to serving you and making your life simpler, more comfortable and hopefully less stressful. Please accept this 2018 inspirational calendar on behalf of our staff, as a small token of our appreciation for placing your trust in **Ressler Propane**. May you and your family have a blessed Thanksgiving and Christmas, good health and a prosperous New Year.

With Warm Regards To All

Bryce Ressler
for all the people at **RESSLER PROpane**



CHANGES TO BANK ISSUED PAYMENTS

Bank issued payments are now more efficient and more accurate than handwritten checks. If interested in saving time and postage to mail checks, please contact **Ressler Propane** or your bank to discuss bill-pay options that can save you time and money!

For those customers who chose to schedule payments directly through their bank bill-pay systems, we have made a few changes that improve the payment process.

Ressler Propane has partnered with our bank as well as several national automated check processing

firms to simplify the payment process. Until now, when a customer initiated a payment through their local bank, a paper check was printed and mailed to us. This process could take from seven to ten days until **Ressler Propane** received the check.

With the new process, an electronic transfer of funds is made directly into the bank account of **Ressler Propane**. Some banks can even schedule next day payments. These payments are immediately applied to customer accounts – no more waiting for paper checks to arrive via the postal system!

RESSLERS FAVORITE RECIPE



Fragrant Holiday Ornaments

- 1 1/4 c. flour
- 3/4 c. mix of cinnamon and ground cloves
- 1 c. salt
- 1 c. water

Mix all ingredients together and knead. If too sticky add more spice, not flour. Roll dough out on a well powdered surface. (Use cinnamon, not flour for rolling.) Roll to 1/2 inch thickness and cut with cookie cutters. Cover cookie sheet with parchment paper or lightly sprinkle with cinnamon. Place cookies on tray and bake at 350 degrees for about 25 minutes. After removing from oven, poke hole with a straw. Then to fish string through the hole. Hang on your Christmas tree for a fragrant smell.

