

RESSLER PROPANE—ANNOUNCES PHOENIX GRILL WINNER!! CONGRATULATIONS TO KIMBERLY LEWIS

The winner of the **Ressler Propane** budget plan drawing for the Phoenix Stainless Steel Grill is Kimberly Lewis of Elizabethtown. Kimberly's name was entered into the drawing when she signed up to begin budget billing for the upcoming year. She likes the concept of even payments, and said it will help her to manage monthly expenses, and to plan her budget.

As a busy mother, Kimberly did not have the opportunity to purchase a grill when she



Kimberly Lewis & Jim Ressler

moved to her home. This is her first gas grill and she is excited to put it to use. We wish her many years of happy grilling!

With the prices of all types of energy escalating, we at **Ressler Propane** are trying to make using and paying for energy as easy and painless as possible. Let us know how we can serve you better.

For those customers who are interested in more information or wish to sign up for budget payments, please call our office, or just sign up on the website. (see back page)

DO I SMELL PROPANE?

**Rotten eggs? Sewage?
Dead Rodent? Propane?**

We have included with your calendar a [Propane Safety Guide](#) with much useful information, as well as a **Scratch-and-Sniff** odorant circle. Please take time to re-familiarize yourself with the smell of propane odorant. Read carefully the information on what to do if you smell propane, as well as how to turn off the propane supply if you smell the propane odorant. We suggest that you keep this handy guide for easy reference for questions about propane. Our customers health and safety is of utmost importance to **Ressler Propane**.

We would also like to call to your attention that a propane flame or pilot can cause a very pungent odor after you have used a petroleum based paint, caulk, stain or polish. This smell will be very much like diesel fumes or kerosene. The odor will only be in the presence of a flame or pilot, and can only be diminished by strong ventilation or extinguishing of the flame. It is important to investigate any unusual or strange odors. Please do not hesitate to call our office if you have any questions or concerns. Our service department will be glad to schedule a complete pressure test of the gas supply system. Again, thanks for being a valued **Ressler Propane** customer.

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CARBON MONOXIDE ~ THE SILENT KILLER KNOW THE FACTS

As the days get shorter and the weather gets colder, most of us will be spending more time indoors. As fuel burning appliances are turned on and fireplaces are lighted, it is important to be aware of the potential hazards of carbon monoxide (CO). It's invisible and it's odorless, yet at high levels, it can be deadly.

What is it? CO is a colorless, odorless, tasteless gas produced by burning fuels such as coal, wood, charcoal, natural gas, propane or oil. Idling cars also produce the gas. If the appliances that burn these fuels are used correctly and are in good working order, the amount of CO produced is not hazardous. However, if appliances are not properly installed or maintained, dangerous levels of CO can occur.

How can CO poisoning be prevented?

- Have your heating system, water heater, and any other gas-, oil-, or coal-burning appliances serviced by a qualified technician every year.
- Install a battery-operated CO detector in your home and check or replace the battery when you change the time on your clocks each spring and fall.
- If your CO detector sounds, evacuate the home immediately and dial 911.
- Seek prompt medical attention if you suspect CO poisoning and are feeling dizzy, light-headed or nauseated.
- Do not use a generator, charcoal grill, camp stove, or other gasoline- or charcoal-burning device inside your home, basement, and garage or near a window.
- Do not run a car or truck inside a garage attached to your house, even if you leave the door open.
- Do not burn anything in a stove or fireplace that is not vented.
- Do not heat your home with a gas oven.

sea and headaches. Extended exposure may have longer term effects on your health. Moderate levels can cause severe headaches, nausea, fainting, and mental confusion. Individuals often ignore the symptoms because they are similar to those of the flu or food poisoning. Infants, elderly people, individuals with anemia and those with a history of heart and respiratory disease are particularly susceptible to CO poisoning. If you suspect CO poisoning, get fresh air immediately. Open doors and windows turn off appliances and leave the house. Call 911 or go to an emergency room to report possible poisoning.

For more information on how to reduce your risk from CO, call the Consumer Product Safety Commission (1-800-638-2772)

What are the symptoms of CO poisoning? Low levels of CO can cause shortness of breath, mild nau-

or visit the Center for Disease Control website www.cdc.gov

New Product

Make Every Day a GREEN Air Day

- Breathe Easier.
- 93% Efficient.
- Fewer Greenhouse Gases.
- Actually Improves home air quality.

Mantis



HELP US TO BETTER SERVE YOU

Winter may bring uncertain weather conditions, but **Ressler Propane** wants to be certain that our customers have the propane needed for homes and businesses. You can help us achieve our goal.



- Please clear snow and ice from your tank.
- Please keep access to tank free of vehicles, snow & ice.
- We would appreciate if underground tanks could be located with a marker or stake at least 30 inches high. Please check the supply of propane in your tank(s) by reading the gauges (see *gauge illustration*). If the needle

drops below 25%, please call our office. This is not a dangerously low level; however, our scheduling department needs to know if your tank needs to be filled earlier than expected. Although 95% of our customers are automatic deliveries, usage amounts can change. Please notify our office if you add gas appliances to the existing propane system at your home or business.

JIM'S REFLECTIONS

The kids are back in school and trips to the beach are a pleasant memory. We hope you and your family had a happy and safe summer. Although Mother Nature is preparing for her annual slumber, we at **RESSLER PROANE** are gearing up for another busy heating season, providing our customers with the propane service you will need for the winter months.

The safety of our customers is always a priority, so please be sure to read the articles on carbon monoxide as well as the enclosed [Propane Safety Guide](#). If you have any questions concerning the information, please call our office.

Our qualified technicians are available to schedule preventive maintenance or repairs for all of your propane equipment. If you need to replace existing furnaces, water heaters or fireplace accessories, our sales staff can assist you in selecting the equipment to suit your needs. **RESSLER PROANE** is in the business of making your home or place of business comfortable, no matter what your needs. From plenty of hot water, a beautiful propane stove or a fireplace, to a high efficiency gas furnace with the most efficient air conditioning system, **RESSLER PROANE** can meet your comfort needs.

Saving energy and going green continues to be an active subject as the costs of all fuels seem to see no limit. Propane is a key factor in conserving energy. Today's propane appliances are more efficient and much more versatile than just a few years ago. We at **RESSLER PROANE** have made it our job to keep up-to-date with the most innovative and efficient propane appliances and equipment.

Our goal is to exceed our customers' expectations by offering the best value and the best service in our industry. On behalf of our staff, please accept this 2008 inspirational calendar as a small token of our appreciation for placing your trust in **RESSLER PROANE**. May you and your family have a blessed Christmas, good health and a prosperous New Year.

With Warm Regards To All

Jim Ressler

for all the people at **RESSLER PROANE**



CHECK OUT ~ RESSLER PROPANE'S WEBSITE MAKES LIFE EASIER FOR YOURSELF:

www.resslerpropane.com

RESSLER
PROPANE

Home
History
Service
Information
Billing Email
sign up
Budget Payment
Plan sign up
Online Bill
Payment
View Your
Account
Employment
Opportunities



Comfort Specialists Since 1912

Reliable propane service for
home, farm and industry

Office and Showroom
27 West Main Street
Mountville, PA 17554

Hours
Monday-Friday: 7:30 AM - 5:00
PM
Saturday: 8:00 AM - 12:00 PM

Phone: 717-285-5916
Fax: 717-285-2011

Ressler Propane is working hard to make life easier for you. It is our goal to serve all of our customers in the way they like. We are making our website available to those who prefer to do business electronically, but we will never force you to do business our way. We will still gladly send your invoices and statements by mail, and accept payments as you choose. It is the goal of **Ressler Propane** to make your experience with us as pleasant as possible. If we are doing that, please let your friends and neighbors know. If not, please let us know so we can make the necessary adjustments.

- **Information** - Tank Location and Underground Tank Installation Instructions.
- **Billing Email** - Online signup for having statements and invoices sent directly to your computer.
- **Budget Payment Plan** - Easy online sign up for Ressler's budget plan. Choose your way and time to pay.
- **Online Bill Payment** - Pay your Ressler Invoice directly from your computer. No checks, stamps or envelopes – Pay directly from your CHECKING or SAVINGS accounts – or Use your credit or debit card.
- **View Your Account** - New feature – fast, easy and convenient – View your Ressler Propane Account on line – Check for payments and deliveries – Your account is updated each day at 9:00 PM showing the current day's work.
- **Employment Opportunities** - See what job opportunities are available at **Ressler Propane** and apply online.

CHECK OUT www.resslerpropane.com FOR FACTS!!

- F** – Finance charges can be history
- A** – ACH payments – sign up for automatic debits or schedule a payment on line
- C** – Credit Card payments - easy to make from the payment screen
- T** – Transactions – have invoices and statements sent to your e-mail address
- S** – Sign up is easy

Watch our website for continued improvements!!