

NEW LEBANON PLANT

In June of 2007 **Ressler Propane** purchased their third bulk location in the Flight Path Business Park in Annville, to better serve our growing Lebanon County customer base.



Site work was immediately started and the zoning approval process began. By October 2007 the 30,000 gallon bulk storage facility became fully operational. We have been using the facility for over a year now and find it very helpful and productive, saving time and expense when planning delivery schedules. Product comes into the

facility from either our rail siding in Lancaster or from the Texas Eastern pipeline terminal near Valley Forge.

Ressler Propane has the site approved for a 29,000 square foot building and hope to find a suitable tenant for the building. The Business Park has developed a sports theme with an indoor soccer arena, baseball fields, planned ice skating rink and other sports related businesses.

We look forward to continued growth in the Lebanon County and surrounding area.



High Efficiency Gas Boiler - Weil McLain Ultra

Ressler Propane is proud to carry the Ultra line of boilers from Weil-McLain. These high-efficiency boilers feature PhD technology. PhD, Precision Hydronic Data, is an intelligent system that delivers precision hydronic heating and domestic hot water needs while maximizing efficiency by measuring and responding to the data coming from your heating system and the outside temperature. These boilers feature a 92.0% to 93.0% AFUE rating, and up to 98.0% for low temperature applications. To learn more, please call our office to request a brochure.

NEW
PRODUCT



JIM'S REFLECTIONS

With the election behind us and facing the somewhat shaky economic future, we have one bright light—propane prices for the near future should be relatively moderate and steady. We look forward to a good winter with excellent service and trust that our service will meet or exceed your expectations. If we are pleasing you with our service, let others know. If not, let me know so that I can try to resolve any difficulty and add you to the long list of satisfied customers. Pleasing you pleases us.

Allow me to take this opportunity to express our deep appreciation for your business over the past years. To long-term customers, we thank you for your loyalty, and to new customers, we express a very warm welcome. **RESSLER PROPANE** would like to call to your attention a few items that will better help you to enjoy the coming season.

Safety – Please read the enclosed notice on carbon monoxide “Keep Your Home Safe from Carbon Monoxide Poisoning” with a few tips on how to avoid the possibility of carbon monoxide poisoning in your home or place of business.

Services – **RESSLER PROPANE** offers a full line of clean propane gas burning appliances, including water heaters, generators, furnaces, space heaters, fireplace logs, gas inserts, and gas heating stoves. We also do complete service on what we sell and service most propane gas burning appliances.

Budget Plan – **RESSLER PROPANE** is aware of the extra strain the winter heating bills put on the family budget. If you are interested in finding out more

about our even payment plan, please contact Cathy in our office to have her set up a plan that meets your specific needs. We understand that “one size fits all” does not really work and we will make every effort to set up a plan that meets your special needs.



Propane – One thing that has not changed is that propane is still the most versatile fuel on the energy market today! As well as environmentally friendly, propane is not a pollutant or harmful to the atmosphere. If you have any questions about propane and how you can use propane to serve your needs, please call our sales department.

Calendar – Please accept this 2009 **RESSLER PROPANE** Inspirational Calendar as a token of our appreciation for your valued business. We wish you and your family a very joyous and blessed Christmas season and a prosperous and happy new year.

With Warm Regards To All

Jim Ressler



BARB RESSLER'S FAVORITE RECIPE CORNER

RAISIN OATMEAL COOKIES

1 c. margarine	2 eggs
$\frac{3}{4}$ c brown sugar	1 tsp baking soda
$\frac{1}{4}$ c. sugar	1 $\frac{1}{4}$ c. flour
1 pkg (3 oz) vanilla instant pudding	3 $\frac{1}{2}$ c. quick oats
	1 c. raisins



Mix first four ingredients and beat until smooth. Add eggs, baking soda, and flour. Stir in quick oats and raisins. Bake at 375° for 10-12 minutes. Soft & Chewy!



BEHIND THE SCENE...MEET JEFF SCHMITT

Men and shopping. Those two things usually are not mentioned in the same sentence, at least with favorable results. But with Jeff Schmitt, veteran service technician with **Ressler Propane**, shopping is one of his favorite things to do. He even schedules a vacation day for Black Friday so that he can find the best deals!

Jeff is a Lancaster County native, graduating from J P McCaskey High School in 1972. He came to work for **Ressler Propane** after managing the shipping and receiving department of a local industry. Since spending 23 years in our service department, Jeff knows how important attention to detail is and

finds his reward with "a job well done." No two jobs are the same, and it's the variety that keeps things interesting.



In his free time, Jeff enjoys gardening and going to the gym with his wife, Mary. Both are actively involved with a Bible study and cell group ministry. It's not uncommon to find them travelling to Ocean City, MD several times during the year. Jeff and Mary recently received their new passports and are anxious to use them on a trip to the Caribbean.

If you are one of the brave souls who ventures out on Black Friday, keep your eye out for Jeff. He may be the only smiling male in the crowd!

REMODELING VS MOVING?

With the number of home sales declining and credit limits tightening, many homeowners are opting to remodel rather than relocate. Remodeling can be a great investment. Not only will you be able to enjoy updates and improvements to your home, but you will gain increased value to your home. That's important if and when you decide to sell.

A good return on investment is to improve the energy efficiency within your home. Replacing

existing systems with new technology such as high efficiency HVAC systems, tank-less water heaters, and auxiliary power sources will not only help you save money as energy costs increase, but will also be a favorable selling point. **Ressler Propane** can provide you with the information you need to get the most from your renovation dollars. Contact our sales office before starting your next remodeling project.

FREQUENTLY ASKED QUESTIONS

Q. How often should I have my furnace or fireplace serviced?

A. Most manufacturers recommend that a gas burning appliance be serviced annually. However, since propane is such a clean fuel, an appliance that is used lightly may only require service every other year.

Q. Should I leave my pilot light burn year round?

A. Yes. We recommend that you leave your pilot on year round to prevent moisture, rust and insects from attacking your appliance. Spiders in particular can create problems in pilot and burner assemblies. Many times the cost of cor-

recting these problems is greater than the cost of fuel spent on keeping your pilot lit over the summer.

Q. Can I save money with a programmable thermostat?

A. Programmable thermostats save money by maintaining lower temperature in your house when it is empty. If your house is empty during the day a programmable thermostat could potentially save you a lot of money, probably more than enough to pay for itself in one heating season. If your house is usually occupied during the day and you maintain the same temperature all day, you won't experience any savings.

HELP US TO BETTER SERVE YOU

Winter may bring uncertain weather conditions, but **Ressler Propane** wants to be certain that our customers have the propane needed for homes and businesses. You can help us achieve our goal.

- Please clear snow and ice from your tank
- Please keep access to tank free of vehicles, snow and ice
- We would appreciate if underground tanks could be located with marker or stake at least 30 inches high
- Please check the supply of propane in your tank(s) by reading the gauges (see gauge illustration). If the needle drops below 25%,

please call our office. This is not a dangerously low level, however, our scheduling department needs to know if your tank needs to be filled earlier than expected. Although 95% of our customers are auto-

matic deliveries, usage amounts can change. Please notify our office if you add gas appliances to the existing propane system at your home or business.

